



**Taxi Stockholm, Sweden**  
**Tanja Ilic, CEO**

**TAXI**  
**STOCKHOLM**  
**150000**





## Business idea

Taxi Stockholm should be the leading part for taxi services with superior service, quality and accessibility for Stockholmers' and their guests.





## **Vision**

Our ambition is to separate us significantly from our competitors by always exceeding our customers expectations. We will be an responsible corporate actor and more than just taxi.





## Our core values

Availability  
Reliability  
Service

Seriousness  
Environment







## **Taxi Stockholm**

170 operators

5 000 drivers

1 652 cars

Turnover 200 MEUR in 2011



## **Why Alco locks?**

Customer requirement in public procurements  
Responsibility for drivers working environment



## Implementation

Pre-study – five locks were evaluated in taxis for a test period of four months:

Dräger Interlock XT  
AlcoBlock  
Foxguard Alcolock A3

Foxguard Alcolock TAB 1  
Alcohol Interlock V3

# Conclusion

## **Conclusion after pre-study**

Decision, accordingly:

- Drivers evaluation of the different locks
- Input from our installation garage
- EU standard, certified according Cenelec EN 50436-2:2007





## **Our choice – Foxguard alkolock A3**

### Implementation

- from November 1, 2010 installation in all new taxis
- Status April 13<sup>th</sup>, 2012: 768 taxis with alco locks

Installation complete in all Taxi Stockholm taxis by the end of 2015

## Statistics

- 33 reported faults in central unit
- 227 reported faults in hand unit, whereof
  - 148 according to “insufficient test” (normally due to incorrect exhalation)
- As of yet, only one taxi has had a longer downtime due to an Alco lock malfunction



## **In case of a failed test**

- A failed test occurs when the alcohol content on the breath exceeds 0,02% (Limit according to Swedish law)
- Has not yet occurred, but if it happens:
  - It won't be possible to start the car
  - A report of the failed test is sent to the head office
  - The head office will suspend the driver during rehabilitation, in collaboration with an external healthcare company

## **Experiences made**

- People with respiratory problems (i.e. asthma) can have problems with Alco locks
- Don't underestimate the need of training in how to use the Alco locks
- Most Alco locks are sensitive to low temperatures, i.e. it is best to keep the hand unit indoor during the winter when the taxi is not in use



## **Recommendations**

- Alco locks are recommended to all companies in the transport industry
- Use Alco locks that are approved according to EU standard
- Alco locks with a wireless hand unit are recommended, specifically in countries with a colder climate



**Thank you !  
Questions ?**