

# Mark Group Ltd

Helping our customers stay  
energy efficient since 1974

Lose Less. Use Less. Generate  
More.



INSULATION



HEATING



SOLAR

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# ISO 39001

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Tackling occupational road risk  
with ISO 39001

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**mark  
group**<sup>™</sup>  
The Energy Saving Experts

- Who are Mark Group
- ISO 39001 Requirements
- How did we integrate ISO 39001 into our management system
- The Implementation of the system
- What have been the benefits of having this system in place
- What was the audit process like

# Who are Mark Group?



International company operating across **3** continents

Operating from **30** service distribution centres worldwide

**16** operating centres in the UK

Employ over **2,500** staff in the UK alone

Operate a fleet of over **1,200** vehicles in the UK

Leading installer of energy saving and energy generating solutions

Servicing more than **7,000** homes, schools and businesses every week

Our clients range from energy suppliers and local authorities to private landlords

# Why is ISO 39001 so important?



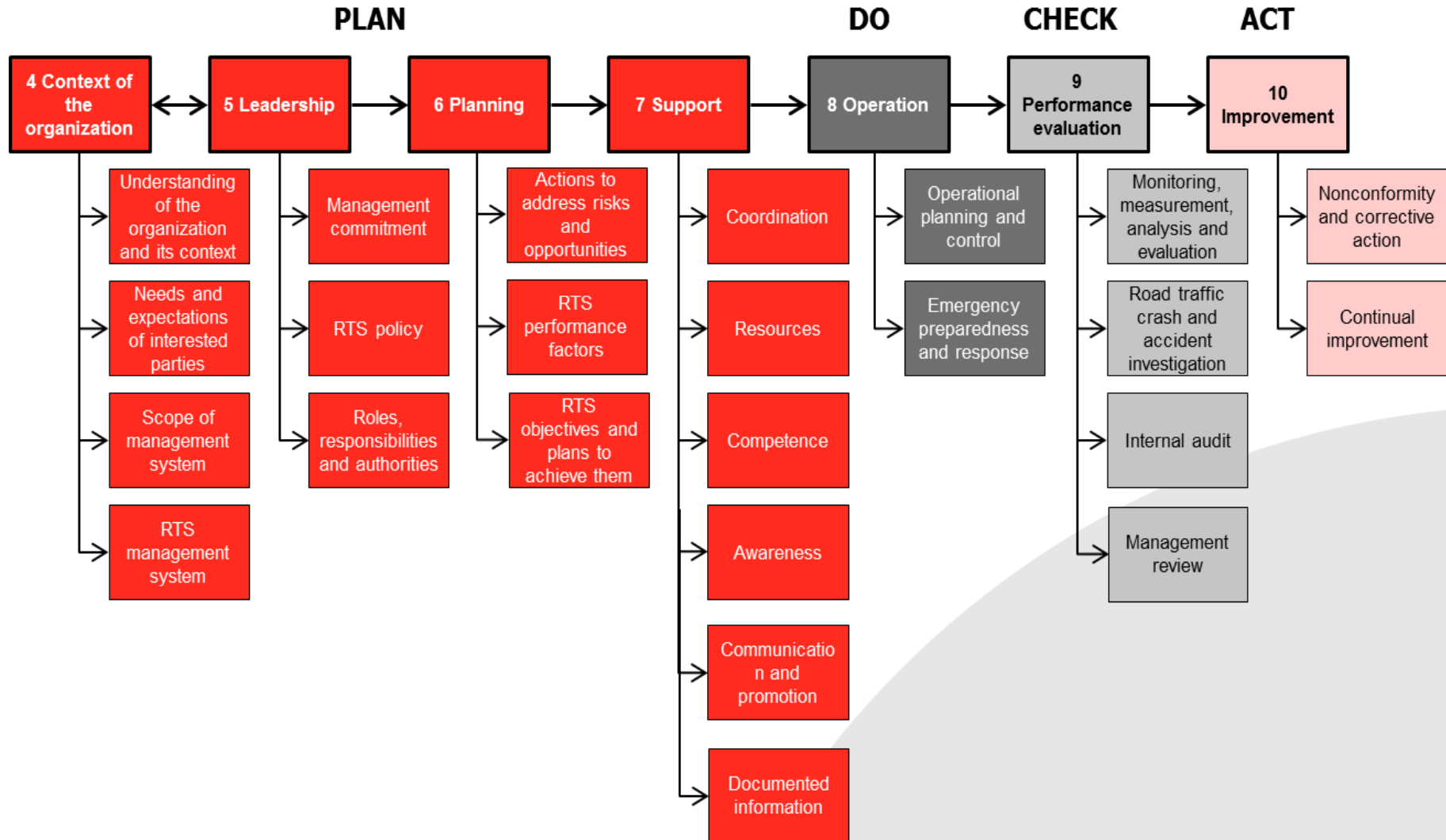
Aim to Improve traffic safety by reducing the number of persons killed or severely injured in road traffic accidents

Why is it needed?

A holistic safe approach to road traffic safety results by providing:

- road traffic safety is a global concern
- a clear focus on road traffic safety results
- evidence-based actions to reduce the risk

# ISO 39001:2012 structure



# How did we integrate 39001 into our management system?



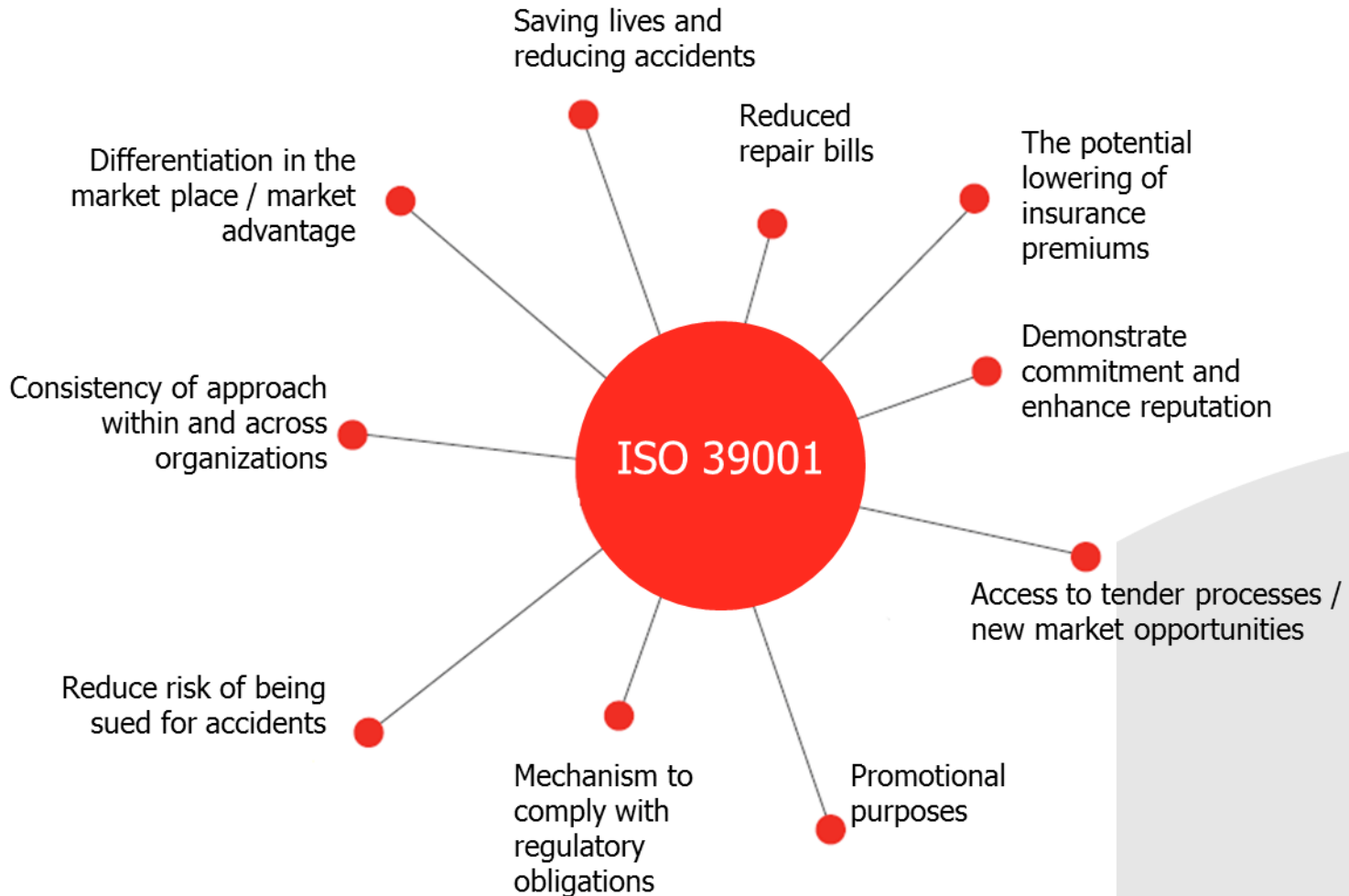
If you have an existing program of 9001, 18001 or 14001, the new standard will prove a natural fit

Baseline review –

Include everything you have in place i.e. policy's, procedures, top level commitment, vehicle size, how many employees you have

Complete a gap analysis on your business and how it affects the road network

# Benefits of having ISO39001





# What have been the benefits for Mark Group of having this system in place?



System continually audited to ensure compliance with the standard

We have reduced the number of fault road traffic collisions from 60% to 40% despite a continuous increase in the fleet

Complaints against drivers have fallen

Engage all employees and not just company vehicle drivers

We employ a range of measures to manage employees and their driving:

- Driver training / manager training

- Development of a driver handbook

- Enables range of KPIs to be set against which performance can be benchmarked

# What should you expect from a 39001 audit ?



Audited by BSI

Each one of your registered sites will be audited at least once every three years

Numerous associated benefits apart from obvious improvements in road safety and reduced incidents

Certification, if you have everything in place should only take a few months

# In summary

